



Dear Parents/Guardians:

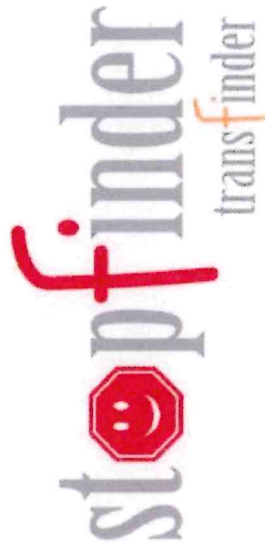
We have reinstated the Stop Finder App as of November 12th, 2025, and wanted to share some guidelines with you regarding the intended use of this application. While many customers are using this tool properly, we have had some calls telling us the bus is moving in the wrong direction, the bus icon disappeared, or that their child missed the bus because their geo-alert was delayed.

The intention of the App is to assist students and parents and is not meant to be an alert for students to proceed to their bus stop. The district policy is to be at the bus stop 5-10 minutes prior to the scheduled stop time and we ask that this practice continue. We have found many students waiting inside until they see the bus, and this delay has a ripple effect for the remaining stops.

Additionally, the message system with the App is used for technical support only and is monitored two or three times per week. If you have concerns such as your child not riding today, your child going home on another bus today or items left on the bus, please contact your school's front office.

For instructions to activate your Stopfinder subscription, please see the next page.

Thank you.



See each student's schedule for any day of the year

Vehicle, Trip and Stop information, including transfer trips and alternate site stops

Contact **All-Star Transportation** with technical issues within the app

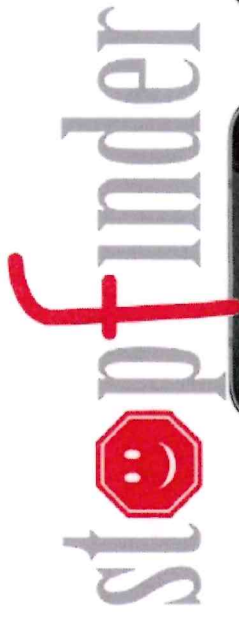
Receive real-time notifications for GeoAlerts

View previous notifications for GeoAlerts on each student's card

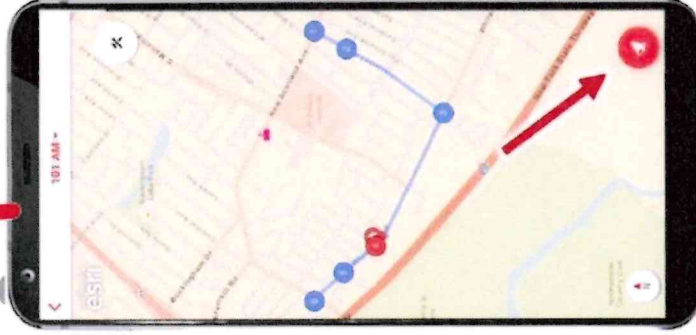
Start Using the App Today

1. Activate your Stopfinder subscription - An invitation email will be sent from All-Star Transportation
2. Install the Stopfinder app
3. View your student's schedule & share your student's schedule with caregivers
4. Create GeoAlerts to receive student pickup & drop-off notifications
5. Go to your phone's settings and allow notifications from Stopfinder
6. Each student will require their own GeoAlert to be set up
7. Communicate any technical issues with All-Star Transportation. *Student updates or scheduling issues must be addressed with the student's school





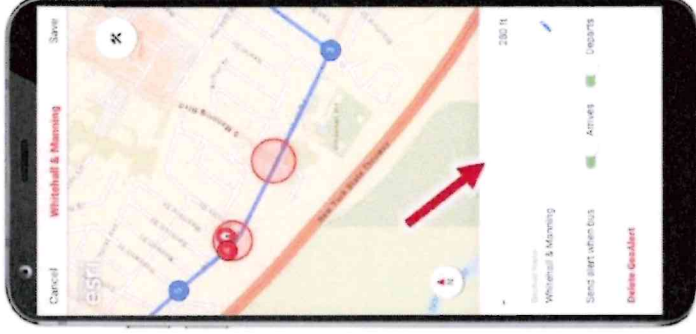
With GeoAlerts, create alert zones anywhere on the map to receive GeoAlert notifications when the bus arrives at or departs from the alert zone.



Tap the Alert button and select Add GeoAlert from the GeoAlerts menu



Name the new GeoAlert and tap Save



Position the GeoAlert, use the slider to change its size and select when you want alerts sent



Receive notifications and view GeoAlerts on the student card